

9,5L - 5L



900004 - 900011

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Original instruction manual

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Read this instruction manual before using and keep it available at all times!

This instruction manual contains information about installation, operation and maintenance of the appliance and constitutes an important source of information and reference guide. The knowledge of all operational and safety instructions included in this manual is a prerequisite for safe and proper handling of the appliance. Additionally, accident prevention, occupational health and safety, and legal regulations in force in the area the appliance is used apply.

Before you start using the appliance, especially before turning it on, read this instruction manual in order to avoid personal injuries and property damages. Improper use may cause damage.

This instruction manual forms and integral part of the product and must be stored in an immediate vicinity of the appliance and be available at all times. The instruction manual should be transferred together with the appliance.

1 Safety

This appliance has been manufactured in accordance with technical standards currently in force. However, the appliance may be a source of hazards if used improperly or contrary to its intended purpose. All persons using the appliance must consider information included in this instruction manual and observe safety instructions.

1.1 Explanation of Signal Words

Important safety instructions and warning information are indicated in this instruction manual with appropriate signal words. You must strictly follow the instructions, to prevent accidents, personal injuries and property damages.



The signal word **DANGER** warns against hazards that lead to severe injuries or death if the hazards are not avoided.

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The signal word **WARNING** warns against hazards that may lead to moderate or severe injuries or death if the hazards are not avoided.

The signal word **CAUTION** warns against hazards that may lead to light or moderate injuries if the hazards are not avoided.

IMPORTANT!

The signal word **IMPORTANT** indicates possible property damages, which may occur if safety instructions are not observed.

NOTE!

The symbol **NOTE** indicates subsequent information and guidelines for the user on usage of the appliance.

1.2 Safety instructions

Electrical Current

- Too high a mains voltage or incorrect installation may cause electric shock.
- The appliance may be connected only if data on the rating plate correspond with the mains voltage.
- To avoid short-circuit, the appliance should be kept dry.
- If there are malfunctions during operation, disconnect the appliance from the power supply.
- Do not touch the appliance's plug with wet hands.
- Never take hold of the appliance if it has fallen into water. Immediately disconnect the appliance from the power supply.
- Any repairs or housing opening may be carried out by professionals and relevant workshops only.
- Do not transport the appliance, holding it by the power cord.
- Do not allow the power cord to come into contact with heat sources or sharp edges.

Safety

- Bartscher
- Do not bend, pinch nor knot the power cord.
- Always completely unwind the power cord.
- Never place the appliance or other objects on the power cord.
- Always take hold of the plug to disconnect the appliance from the power supply.
- Check the power cord regularly for damage. Do not use the appliance if the power cord is damaged. If this cable is damaged, it must be replaced by customer service or a qualified electrician in order to avoid dangers.

Flammable Materials

- Never subject the appliance to contact with high temperature sources, e.g.: oven, furnace, open flame, heat generating devices, etc.
- To avoid fire hazard, clean the appliance regularly.
- Do not cover the appliance with, e.g., aluminium foil or cloths.
- Use the appliance only with materials designated to this end and with correct temperature settings. Materials, groceries and left-overs remaining in the appliance may catch fire.
- Never use the appliance near flammable or inflammable materials, e.g.: petrol, spirit, alcohol, etc. High temperature triggers evaporation of these materials, and, as a result of contact with sources of ignition, an explosion may occur.
- In case of fire, disconnect the appliance from the power supply before attempting suitable fire-extinguishing actions.
- Never attempt to extinguish fire with water if the appliance is connected to the power supply. Following extinction of fire, ensure sufficient fresh air inflow.

Hot Surfaces

- Surfaces of the appliance become hot during operation. Burning hazard! High temperature remains for some time after switching the appliance off.
- Do not touch any hot surfaces of the appliance. Use the provided handling elements and holders.
- You may transport and clean the appliance after it cools down entirely.
- It is prohibited to sprinkle hot surfaces with cold water or flammable liquids.

Health hazard due to germs!

• The tank must be regularly emptied and disinfected to eliminate the possibility of accumulation of harmful and dangerous germs.

Supervised Usage only

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- Only supervised appliance may be used.
- Always remain in an immediate vicinity of the appliance.

Operating personnel

- This appliance is not intended to be used by persons (including children) with limited physical, sensory or mental capabilities, nor by persons with limited experience and/or limited knowledge.
- Children should be supervised to ensure that they are not playing with or switching the appliance on.

Improper use

- Unintended or prohibited use may cause damage to the appliance.
- The appliance may only be used in a technically flawless condition, providing for safe use.
- The appliance may only be used with connections in a technically flawless condition, providing for safe use.
- The appliance may only be used clean.
- Use only original spare parts. Never attempt to repair the appliance on your own.
- Do not attempt to modify nor alter the appliance.



1.3 Intended Use

As described below, every use of the appliance for a purpose differing and/or diverging from its intended standard use, is prohibited and considered to be an unintended use.

The following is an intended use:

- Heating up and maintaining temperature of hot chocolate and cocoa.

This appliance is intended for use in households and similar places, e.g.:

- in employee canteens in shops, offices, and similar areas;
- on farms;
- by customers in hotels, motels, and other typical accommodation establishments;
- in lodging-houses.

1.4 Unintended Use

An unintended use may lead to personal injuries or property damages caused by hazardous voltage, fire or high temperature. The appliance may only be used to perform tasks described in this instruction manual.

The following is an unintended use:

- heating up unsuitable liquids,
- storing and heating up flammable, harmful, and quickly evaporating liquids or materials, etc.



2 General information

2.1 Liability and Warranty

All information and instructions in this instruction manual account for legal regulations in force, current level of technical engineering knowledge as well as our expertise and experience, developed over the years. If special models or additional options are ordered, or state-of-the-art technical solutions were implemented, the actual scope of delivery of the appliance may, in some circumstances, differ from descriptions and numerous drawings in this instruction manual.

The manufacturer is not liable for any damages nor faults stemming from:

- failure to observe instructions,
- unintended use,
- technical alterations introduced by the user,
- usage of unapproved spare parts.

We reserve the right to introduce technical modifications to the product, intended for improvement of the appliance and its performance.

2.2 Copyright Protection

This instruction manual, and texts, drawings and images included in it, as well as its other components are copyright protected. It is prohibited to reproduce this instruction manual (including its excerpts), in any form and by any means, and to use and/or transfer its content to third parties without manufacturer's written permission. Violation of the above results in obligation to pay compensation. We reserve the right to claim further damages.

2.3 Declaration of Conformity

The appliance meets the currently applicable standards and guidelines of the European Union. We confirm the above in the EC Declaration of Conformity. We may provide relevant Declaration of Conformity upon request.



3 Transport, Packaging and Storage

3.1 Delivery Check

Immediately upon reception, check the delivery for completeness and possible shipping damage. In the case of visible transport damage refuse to accept the appliance or accept it conditionally. Mark and note the scope of damage in shipping documents/consignment list of the shipping company and lodge a complaint. Concealed damage must be reported immediately upon its discovery, as compensation claims may only be filed within applicable time limits.

If you find that parts or accessories missing, please contact our Customer Service Department.

3.2 Packaging

Do not dispose of the appliance cardboard box. It may be used to store the appliance when relocating or when shipping the appliance to our service point in the case of any damages.

The packaging and its elements are made of recyclable materials. Particularly, these are: plastic films and bags, cardboard box.

When disposing of the packaging, observe applicable domestic regulations. Recyclable packaging materials should be recycled.

3.3 Storage

Leave the packaging closed until installation of the appliance; observe external indications concerning method of placing and storage. Store the packaging in the following conditions only:

- in closed rooms;
- in dry and dust-free surrounding;
- away from aggressive agents;
- in a location protected against sunlight;
- in a location protected against mechanical shocks.

In the case of extended storage (over three months), make sure you check the condition of the packaging and the parts regularly. If needed, replace the packaging with a new one.



4 Technical Data

4.1 Technical Specifications

Name:	Chocolate dispenser 9,5L
Art. No.:	900004
Material:	plastic, stainless steel
Stirrer material:	plastic
Stirrer blade material:	stainless steel
Volume, in I:	9,5
Max. glass/cup height, in cm:	10
Temperature range, minmax., in °C:	0 - 85
Connected load:	1 kW 220-240 V 50 Hz
Dimensions (W x D x H), in mm:	280 x 410 x 580
Weight, in kg:	7,5

Name:	Chocolate dispenser 5L
Art. No.:	900011
Material:	plastic, stainless steel
Stirrer material:	plastic
Stirrer blade material:	stainless steel
Volume, in I:	5
Max. glass/cup height, in cm:	10
Temperature range, minmax., in °C:	0 - 85
Connected load:	1 kW 220-240 V 50 Hz
Dimensions (W x D x H), in mm:	280 x 410 x 465
Weight, in kg:	7,4

We reserve the right to implement technical modifications.



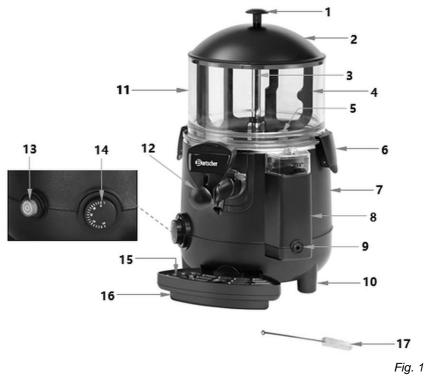
Technical Data

Version / Characteristics 900004 / 900011

- Designed for heating up and maintaining temperature of hot chocolate and cocoa.
- Temperature control: stepless, up to max. 85°C
- Overheating protection
- Drip tray: integrated
- Control: electronic | knob
- ON/OFF switch
- Indicator light: ON/OFF
- · Features:
 - Removable drain tap
 - Drip tray with filling level sensor
 - Heating up based on water bath principle
 - Water tank with MIN/MAX marking
- · The set includes: cleaning brush



4.2 List of Components of the Appliance



- 1. Tank lid handle
- 3. Stirrer
- 5. Bowl
- 7. Base
- 9. Water tank drain screw
- 11. Tank
- 13. ON/OFF switch with power indicator light
- 15. Drip tray grate
- 17. Cleaning brush

- 2. Tank lid
- 4. Rotating stirrer blade
- 6. Tank clamp (2 pcs)
- 8. Water tank with cover
- 10. Feet (5 pcs)
- 12. Drain tap
- 14. Temperature controller
- 16. Drip tray with filling level sensor



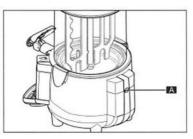
4.3 Functions of the Appliance

In the chocolate dispenser, hot chocolate or cocoa are heated up to the set temperature and kept warm without the risk of burning nor lumping.

4.4 Protective Elements of the Appliance

The **safety switch (overheating protection)** switches current supply to the heating element off in the case of lack of or too little an amount of water in the water tank. In such a case proceed the following way:

- 1. Disconnect the appliance from power supply (pull the plug out).
- 2. Leave the appliance for cooling down.
- 3. Fill the water tank.
- 4. Use an appropriate tool to undo the safety screw (A) (Fig. 2).

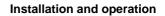




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- 5. Use an appropriate tool to press the reset button (Fig. 3).
- 6. Then, start the appliance as usual.





5 Installation and operation

5.1 Installation

Unpacking / Positioning

 Unpack the appliance, remove all external and internal packaging elements and shipment safeguards.



Choking hazard!

Prevent children from accessing package materials, for instance: plastic bags and EPS.

- If the appliance is covered with a protective film, remove it. Remove the film slowly, so no glue residues are left. Remove any glue residues with the use of a suitable solvent.
- Be careful not to damage the rating plate and warning labels fixed on the appliance.
- Never place the appliance in humid or wet environment.
- Place the appliance in a way making the connections easily accessible, so that they may be quickly disconnected if such a need arises.
- The appliance should be placed on surfaces that are:
 - even, with sufficient bearing capacity, resistant to water, dry and resistant to high temperatures;
 - sufficiently large, and thus enabling usage of the appliance with no problems;
 - easily accessible;
 - well ventilated.
- Maintain clearance of at least 20 cm from the edge of installation surface.
- To provide for access to control elements, maintain clearance of at least 25 cm at sides and from the top.
- Ambient temperature should be in the range of 10–32°C.



Power supply connection

- Verify if technical data of the appliance (see rating plate) correspond with the local electric power grid specification.
- Connect the appliance to a single, properly grounded mains socket with protective contact. Do not connect the appliance to a multi-socket.
- The power cord should be laid in a way preventing anyone from threading on it or tripping against it.

5.2 Operation

Appliance Preparation

- 1. Before first use of the appliance, disassemble all of its components off and clean the appliance and the disassembled components following indications in section 6 'Cleaning and Maintenance'.
- 2. After cleaning, re-assemble the appliance and make sure that all components are correctly fixed.

Appliance Start-Up

To switch the appliance on, perform the following steps:

- 1. Make sure the ON/OFF switch is off.
- 2. Remove the water tank cover.

TIP!

To provide for correct operation of the appliance, fill the water tank with filtered water only.

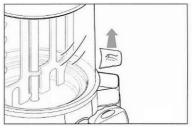


Fig. 4



3. Fill the water tank with water to the MAX marking, observing the fill level indicator.

ATTENTION!

Never use the appliance without water in the water tank to avoid damaging the heating element.

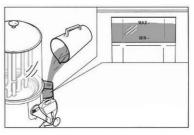


Fig. 5

TIP!

Pour water slowly to make sure that the MAX marking is not exceeded. For the first full filling of the water tank, 3.25 litres of water is needed.

- 4. Remove the tank lid.
- Fill the tank with a beverage prepared n accordance with the manufacturer's instructions.

ATTENTION!

Never exceed the 'MAX' marking of the tank.

- 6. After filling with a beverage, close the tank with the lid.
- 7. Make sure the plug is connected to a right single socket.
- 8. Press the ON/OFF switch to start the appliance.

The ON/OFF switch indicator light will light up.

The stirrer blade moves and stirs beverage in the tank.

The indicator light goes off when the appliance is switched off with the ON/OFF switch.

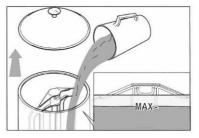


Fig. 6

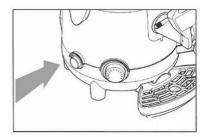


Fig. 7

 Rotate the temperature controller to set the temperature in the range of 0–85°C.

Beverage Dispensing

CAUTION! Risk of scalding!

Liquid flowing out of the appliance drain tap is very hot.

Be very careful when dispensing a beverage.

- 1. Place an appropriate cup underneath the drain tap (max. 10 cm high).
- 2. Operate the lever on the drain tap, by pressing or pulling it, until the required amount of beverage is dispensed from the tank.



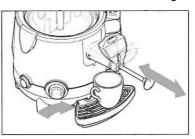
TIP!

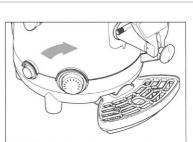
Pull the drain tap rod as far as possible, so that beverage could easily flow out.

TIP!

If a beverage is particularly dense and clogs the outlet opening, clean it by moving the rod back and forth.

Hold the appliance while doing that.









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6 Cleaning and Maintenance

6.1 Safety Instructions for Cleaning

- Before cleaning, disconnect the appliance from the power supply.
- Leave the appliance to cool down completely.
- Make sure water does not enter the appliance. Do not immerse the appliance in water or other liquids during cleaning. Do not clean the appliance with a pressurized water jet.
- Do not use any sharp or pointed, nor metal implements (knife, fork, etc.). Sharp
 or pointed implements may damage the appliance, and when in contact with live
 parts, they may cause electric shock.
- For cleaning, do not use any scouring agents that contain solvents nor corrosive cleaning agents. They may damage the surface.

6.2 Cleaning and Disinfecting

TIP!

Perform cleaning and disinfecting with utmost care and in regular intervals in order to provide for the quality of dispensed beverages and to follow hygienic regulations.

TIP!

While changing product, clean and disinfect all tanks at least every 2 (two) days and following hygienic regulations in force in the destination country. These actions must be performed more frequently should product characteristics require this; consult manufacturer for further details.

TIP!

Both the material, and the shape of metal and plastic components, as well as rubber elements used on them facilitate cleaning of the appliance, but they do not prevent growth of bacteria and mould in the case of incorrect cleaning.

Cleaning and Maintenance



When performing works connected with cleaning and maintenance, observe the following regulations:

- use protective gloves;
- never wash the appliance nor its components in a dishwasher;
- do not dry the appliance not its removable components in an oven or a microwave oven;
- never immerse the appliance in water nor clean it under running water;
- for cleaning, use only lukewarm water;
- use only suitable disinfecting agents;
- when the cleaning and maintenance are finished, make sure that all safety covers or protective elements that have been removed or open are re-assembled or secured correctly.

Clean and disinfect the appliance and its components in the following order.

6.2.1 Emptying the Tank

- 1. Before cleaning, empty the tank with the appliance switched off by operating the drain tap lever (Fig. 11).
- 2. Fill the tank with water.
- 3. Rotate the temperature controller to 50°C.
- 4. Start the appliance for at least 15–20 minutes, for all the product residues to be removed from the tank walls.

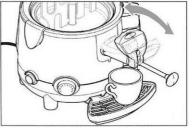


Fig. 11

5. Re-empty the tank by operating the drain tap lever.

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CAUTION! Risk of scalding!

Liquid flowing out of the appliance drain tap is very hot.

Be careful when emptying the tank.

6.2.2 Tank Disassembly

CAUTION!

Before disassembling the appliance, switch the appliance with the ON/OFF switch, disconnect it from mains supply (pull the plug out) and wait for it to cool down enough.

ATTENTION!

It is prohibited to disassemble the appliance when there are still liquids in the appliance.

ATTENTION!

It is absolutely essential for cleaning and disinfecting purposes to disassemble the tank and its elements first.

To disassemble the tank correctly, proceed the following way:

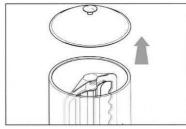


Fig. 12

1. Remove the lid from the tank.

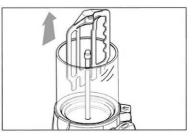
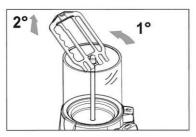


Fig. 13

2. Pull the stirrer blade straight upwards, until its lug rests on the top section of the stirrer.





3. To completely detach the stirrer blade from the appliance, tilt it a bit and remove from the tank.

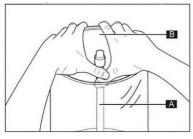
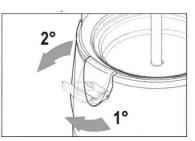


Fig. 16

 Remove the tank from the base: use two fingers to push the stirrer (A) upwards, and use the rest of your fingers to grab the external edge of the tank (B). Carefully remove the tank from the holder in the base.



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4. Release tank clamps to remove it from the base.

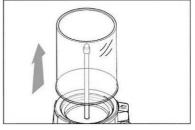


Fig. 17

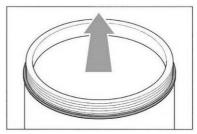
6. Pull the tank upwards with both hands.







7. Pull the stirrer with one hand by holding it for the pin.





8. Place the tank and remove the gasket by pulling it upwards.

6.2.3 Drain Tap Removal

ATTENTION!

Never disassemble the drain tap when there is a beverage in the tank.

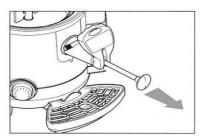


Fig. 20

1. Pull the drain tap lever completely.





2. Use one hand to hold the pressed tab that holds the drain tap and, at the same time, pull the drain tap with the other hand.



6.2.4 Bowl Cleaning

- 1. Remove all elements fixed on the bowl:
 - empty the tank (section 6.2.1);
 - remove the tank from the appliance (section 6.2.2);
 - remove the drain tap from the appliance (section 6.2.3);

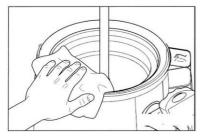
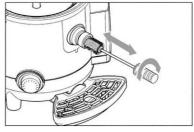


Fig. 22

2. Clean the bowl with a damp cloth or a soft sponge.





3. Clean the tube connecting the tank with the drain tap with the enclosed cleaning brush.

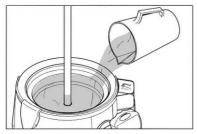


Fig. 24

- 4. Install the drain tap on the appliance.
- 5. Pour a little water into the bowl.
- 6. Let water flow through the drain tap to remove all residues of a product from the tube connecting the tank with the drain tap.



6.2.5 Drain Tap Disassembly

1. Remove the drain tap from the appliance, as described in section 6.2.3 'Drain Tap Removal'.

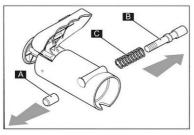
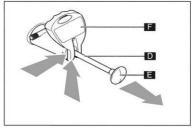


Fig. 25

 Place the drain tap on a clean surface and undo the fixing screw (A) that fixes the tap to the appliance. Remove the bolt (B) with the spring (C).





 Pull the rod (G) completely until it passes the knob (E) and, at the same time, push the lever (F) from bottom to top until the pin guide detaches.

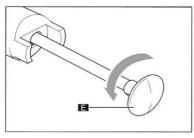
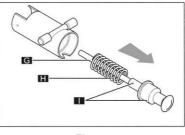


Fig. 27

3. Remove the knob (E) by rotating it counter-clockwise while holding the rod.

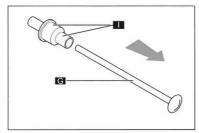




 Remove the rod (G) and the spring (H) from the drain tap housing (the pin/gasket assembly (I) slides out together with the rod).

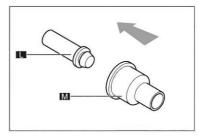
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5. Remove the rod (G) from the pin/gasket assembly (I).





- 6. Remove the pin (L) from the gasket (M).
- 7. Clean the internal components of the drain tap thoroughly.

6.2.6 Cleaning and Disinfecting of Components

All the disassembled components (stirrer blade, stirrer, gasket, tank and drain tap elements) must be thoroughly cleaned and disinfected.

Proceed the following way:

- fill the bowl (tank) with warm water of approx. 50°C and add a dash of dish-washing agent;
- use the prepared cleaning solution to clean the disassembled components;
- rinse components with fresh water;
- to disinfect the cleaned components use a food-grade, chlorine-based agent with maximum concentration of 0.02%;
- to disinfect, submerge the cleaned and rinsed components in this solution and leave them in the solution for approximately 30 minutes;
- rinse in fresh water;
- clean the tank lid (section 6.2.10);
- place the components on clean surface and dry them thoroughly.



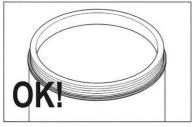
6.2.7 **Components Assembly**

All cleaned and disinfected components should be carefully re-assembled and fixed one by one in the appliance. Observe the following indications for each component.

Assembling and fixing the tank

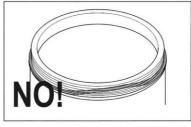
CAUTION!

Before assembling the tank in the appliance, check if the gasket is correctly inserted onto the tank. If the gasket is incorrectly fixed, liquid may flow out and cause scalding!





1. In Fig. 31 a correctly fixed gasket is 2. In Fig. 32 an incorrectly fixed gasket shown; it is arranged evenly along the entire edge of the tank.





- is shown; in this case, the gasket is NOT arranged evenly along the entire edge of the tank.

Fig. 33

ΕN

- 3. Wet the gasket with water.
- 4. Then insert the tank and press it downwards.

TIP!

Do not use fat nor vaseline!

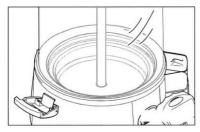


Fig. 34

5. In Fig. 34 a correctly fixed tank is shown; it rests evenly along the entire edge of the base.

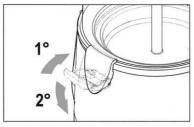
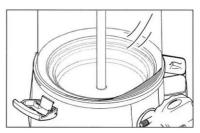


Fig. 36

7. Fix the tank with clamps at the base of the appliance.





 In Fig. 35 an incorrectly fixed tank is shown; in this case, the tank does NOT rest evenly along the entire edge of the base.

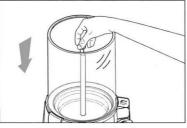


Fig. 37

- 8. Place the stirrer in its holder.
- 9. Place the stirrer blade in its holder; proceed in a reverse order, as described in section 6.2.2.

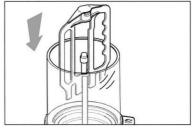


Fig. 38





Drain Tap Assembly

- In order to assemble the drain tap, perform steps shown in Fig. 30 through 25 (section 6.2.5) ion reverse order.
- To fix the lever (F), and rod (D) press fro,m the internal side until guides are out, and then insert the lever (F) and slowly release the rod (D).

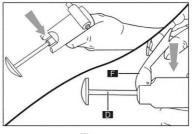


Fig. 39

Drain Tap Installation

- 1. Keep the tab pressed and make sure that the rod is completely out.
- 2. Insert the drain tap and press it until the tap clicks back to the initial position.

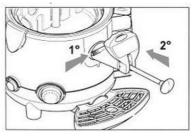


Fig. 40

6.2.8 Cleaning and Disinfecting of Internal Components

CAUTION!

Make sure that the appliance is switched off. Switch the ON/OFF switch to 'OFF' position.

During disinfection, proceed the following way:

- prepare disinfection solution (section 6.2.6);
- fill the tank with disinfection solution;
- leave for 30 minutes so that the solution starts acting;
- empty the tank;
- to end with, rinse the tank and the bowl thoroughly to remove the residues of the disinfecting agent.



6.2.9 Drip Tray Cleaning

ATTENTION!

The drip tray must be emptied and cleaned daily.

To avoid overfilling of the drip tray, it should be emptied and cleaned each time the red float (maximum filling level indicator) in the grate moves upwards.

- 1. Lift the drip tray with grate and remove it from the holder by pulling it forwards.
- 2. Clean the drip tray and grate separately, using warm water with a mild cleaning agent.
- 3. The parts should be dried thoroughly.
- 4. Insert the grate in the drip tray.

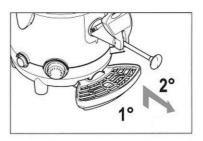


Fig. 41

ΕN

5. Re-insert the drip tray in holders underneath the drain tap.

6.2.10 Tank Lid Cleaning

- 1. Remove the tank lid.
- 2. Clean it with a damp cloth or a soft sponge, soaked with disinfecting agent.
- 3. Rinse thoroughly with fresh water.
- 4. Before re-inserting it on the tank, dry the lid thoroughly.

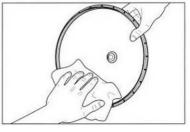


Fig. 42



6.2.11 Water Tank Emptying / Cleaning / Descaling

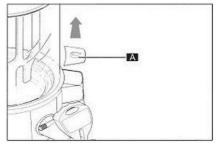
CAUTION!

Before emptying the water tank, disconnect the appliance from mains supply (pull the plug out).

The water tank may be emptied only when the tank is emptied and the appliance is sufficiently cooled down.

Water tank emptying

- 1. Unplug the appliance.
- 2. Remove the drip tray from the appliance (section 6.2.9).
- 3. Remove the water tank cover.





- 4. Place the appliance in a may making it possible for the water tank to be directed towards the edge of the installation area.
- Hold a collection tank (B) with the volume of 3 litres underneath the water tank with the drain screw (C).

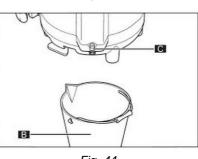


Fig. 44



- Undo the drain screw (C) of the water tank using a coin or a hex wrench.
- 7. Pull the drain screw (C) off and wait until water completely flows out of the water tank (Fig. 45).
- 8. To end with, re-tighten the drain screw.

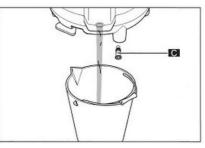


Fig. 45

CAUTION!

The water drained from the tank should never be used for food and beverage purposes!

Water Tank Cleaning and Descaling

TIP!

The water tank should be descaled at least every 3 months.

- 1. Empty the water tank (section 6.2.11).
- 2. Insert the water tank cover.
- 3. Prepare a solution of water and a commercially available descaling agent. Follow the descaling agent manufacturer's instructions from the packaging.
- 4. Pour the solution into the water tank and leave it for as long as indicated on a packaging.
- 5. Empty the water tank (section 6.2.11).
- 6. Thoroughly rinse the water tank by filling it repeatedly with fresh water and draining it (section 6.2.11).



6.3 Maintenance

Let the appliance to be inspected by professional technician at least once a year or as required.

7 Possible Malfunctions

The table below contains descriptions of possible causes and solutions to malfunctions or errors during operation of the appliance. When malfunction cannot be removed, contact the technical service.

In such a case, provide article number, model name and serial number. These data may be found in the rating plate.

Problem	Cause	Solution
Appliance does not heat up	No power	Check the electric mains supply Connect the plug correctly
	ON/OFF switch in OFF position	Set the ON/OFF switch to ON position
	Overheating protection tripped	Press reset key (section 4.4)
	Temperature controller set to '0'	Set the temperature value
Stirrer blade does not rotate	No power	Check the electric mains supply Connect the plug correctly
	Stirrer is not correctly settled	Remove the stirrer and install it observing indication in section 6.2.6
	Motor issue	Contact the service company
	ON/OFF switch in OFF position	Set the ON/OFF switch to ON position

Possible Malfunctions



Problem	Cause	Solution
Drain tap is untight	Incorrectly installed drain tap	Empty the tank, remove and install the drain tap (sections $6.2.1 - 6.2.7$)
	Outlet opening and rubber gasket soiled	Emptying the tank Remove the drain tap, disassemble it, clean it thoroughly, and re-install
		Re-install the drain tap in the appliance (sections 6.2.1 – 6.2.7)
	Gasket damaged	Contact the service company
Water is coming out of the water	Temperature too high	Select lower temperature setting
tank	Damaged gasket of the water tank	Contact the service company
	Water level above the MAX marking	Cool the appliance down and empty the water tank just for the purpose of reaching the right water level
Beverage is coming from the bottom of the	Incorrectly installed tank	Empty the tank, remove and re-install it observing indications in section 6.2.7
appliance	Damaged gasket in the bottom of the tank	Contact the service company

Bartscher

Problem	Cause	Solution
Overheating protection tripped Appliance	Water in the water tank dropped below the MIN marking	Re-fill the water tank with water up to the MAX marking Press reset key (section 4.4)
switches off	There is no water in the water tank	and start the appliance

8 Disposal

Electrical Appliance



Electric appliances are marked with this symbol. Electrical appliances must be disposed of and recycled in a correct and environmentally friendly manner. You must not dispose of electric appliances with household waste. Disconnect the appliance from the power supply and remove power cord from the appliance.

Electrical appliances should be returned to designated collection points.